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Featured Research

Value Creation in Cloud Infrastructure: It Varies, but mostly from Good to Excellent | January 2012

Virtualization technology paved the way for improved economics in datacenters of today and tomorrow, thanks to cloud computing. Cloud infrastructure presents a compelling business case from a total cost of ownership perspective, enabled by higher asset utilization and dynamic provisioning. Everest Group developed an economic model that compares a buyer's legacy datacenter environment to multiple potential cloud adoption scenarios. This viewpoint helps firmly establish the case for each IT shop to ensure they have evaluated the option of cloud computing along their transitional journey.

Benefits Administration Outsourcing (BAO) - Service Provider Profile Compendium | January 2012

Succeed with Maintenance, Repair, and Overhaul (MRO) Outsourcing | January 2012

Webinar Deck: 2012 Global Services Market Predictions: Context, Growth, Disruption | January 2012

Value Creation in Cloud Infrastructure: It Varies, but mostly from Good to Excellent | January 2012

Application Outsourcing (AO) in Capital Markets - Service Provider Profiles Compendium | January 2012

Process Innovation in FAO - Emergence of "World Class-Lift-Shift-and-Fix" Offerings | January 2012

[Click here to see complete list of reports](#)

Upcoming Research

- Achieving Best-in-Class BPO – Secrets Unveiled
- Market Vista: Q4 2011
- RPO Annual Report
- M&A in ITO & BPO

Upcoming Webinar

Market Developments in Q4-2011 and 2011 Year in Review | February 16, 2012

On February 16, Everest Group will host the Market Developments in Q4-2011 and 2011 Year in Review webinar that will provide facts and insights on the decline in outsourcing transactions, reduction in operating margins across leading service providers, and captive adoption in emerging locations.

Past Webinars



Webinar: 2012 Market Predictions | January 19, 2012

The year 2012 is not likely to start with a bang, but will it be the end of times? Definitely no. Worldwide economic and political uncertainty will attribute to a sluggish start for global sourcing in 2012. Join us for a one-hour webinar featuring a panel of our analysts who will share its predictions and insights.

[Click here to see complete list of past Webinars](#)

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Global Location Insights: December 2011 - Perspectives on Tier II/III Cities of the United States as Locations for IT Services Delivery | *December 2011*

Technology: Trends for Q3 2011 | *November 2011*

Telecom: Trends for Q3 2011 | *November 2011*

Healthcare: Trends for Q3 2011 | *November 2011*

Energy and Utilities (E&U): Trends for Q3 2011 | *November 2011*

Banking, Financial Services, and Insurance (BFSI): Trends for Q3 2011 | *November 2011*

Manufacturing, Distribution, and Retail (MDR): Trends for Q3 2011 | *November 2011*

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Global Location Insights: July 2011 - Offshore Locations: Service Providers' Perceptions and Plans | *July 2011*

Global Location Insights: June 2011 - Offshore Locations: Buyers' Perceptions and Plans | *June 2011*

The Risky Side of Offshore Growth: Operational Challenges in the Top 5 Indian IT Majors | *May 2011*

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Banking, Financial Services, and Insurance (BFSI): Trends for Q1 2011 | *May 2011*

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Wipro's Fool's Day Acquisition Of SAIC's Oil & Gas IT Business - The Energy Pill Wipro Needed? | *April 2011*

Global Location Insights: March 2011 - Perspectives on the Maturity of Brazil's Offshore Services Market | *March 2011*

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Turmoil in Egypt and Tunisia: What's next for the Offshore Services Industry? | *February 2011*

iGATE acquires Patni, Finally! | *January 2011*

Atos acquires Siemens IT: The Origin of a New Giant | *December 2010*

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What is the True Maturity of China's Offshore Services Market? | *August 2010*

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Strategic Partnerships: Procurement is Not Governance | *July 2010*

No Sacred Cows: 10 Best Practices for Supplier Consolidation | *July 2010*

Offshore Locations: Buyers' Perceptions and Plans for 2011- 2012 | *June 2010*

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Global Location Insights: April 2010 - Is Bogota at a Global Sourcing Inflection Point? | *April 2010*

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- Benefits Administration Outsourcing (BAO) Supplier Profile Compendium | *July 2010*
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- ACS to acquire ExcellerateHRO: Indication of Divergent Strategic Directions? | *May 2010*
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- NorthgateArinso to Acquire Convergys: Another Move Forward in Reinventing the HRO market | *March 2010*
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Cut Your SG&A Costs by 30% or more by Building the Right Service Delivery Model | *July 2010*

Unlocking Additional Value From Your Offshored Research & Analytics | *July 2010*

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